

Privacy Policy for Tickly Countdown Timer Bar

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Introduction

Tickly Countdown Timer Bar app helps merchants create urgency-driven promotional experiences by displaying customizable countdown timers across their Shopify store, including announcement bars, product pages, collection pages and cart pages.

We are committed to protecting merchant and customer privacy and ensuring transparency about how data is accessed and used.

Information Collection and Use

The App operates entirely within the Shopify platform and does not independently collect personal data from store visitors.

We only access the data necessary to provide the App's functionality, as authorized by the merchant during installation. This may include:

- ⑩ Store name
- ⑩ Store email address
- ⑩ Product data (for timer placement and targeting)
- ⑩ Theme-related information (for display integration)

This data is used strictly to deliver app features, provide support, and maintain service functionality.

Shopify Data Access

Upon installation, the App may request limited permissions, including but not limited to:

- ⑩ **Read products** – To allow timers to display on selected products or collections.
- ⑩ **Read themes** – To integrate countdown timers into the store layout.
- ⑩ **Write themes (if applicable)** – To enable proper timer placement within the theme.

The App does not access or process customer payment information.

All data access is limited to what is required for the App to function as intended.

Customer Data

Tickly Countdown Timer Bar does not collect, store, or process customers' personal information such as names, addresses, payment details, or browsing history.

Timers operate visually on storefront pages without tracking individual users.

Cookies and Tracking

The App does not install cookies, tracking pixels, or third-party tracking scripts on the merchant's store.

Countdown timers function without collecting personal visitor data.

Data Security

We take reasonable administrative and technical measures to protect merchant data and ensure it is used solely for operational purposes.

Data Retention

Store-related data is retained only as long as the App remains installed. If the App is uninstalled, access to Shopify data is revoked and related stored data is removed in accordance with Shopify's data protection requirements.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us at:

Email: tickly@thestoreapps.com